

GENERAL POLICIES

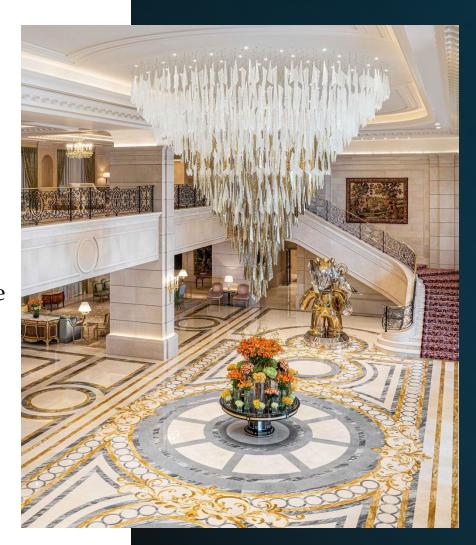
- A **HUSBAND** and **WIFE** are covered under one registration.
- This retreat is strictly for **MARRIED COUPLES** (no fiancé/fiancée, no potential spouse, no courting personnel, etc.).
- The program begins after Jummah (3:00 p.m. Qatar Time) on **Friday, October 10, 2025**, and ends after Dhur (2:00 p.m. Qatar Time) on **Monday, October 13, 2025**.
- This is an Islamic event and setting. You agree to adhere to Islamic modesty rules regarding everyday attire.
- You agree to attend the sessions and participate in the activities/outings as much as possible.
- You agree to treat speakers, organizers, and fellow attendees with respect and will not do anything to disturb or disrupt the event.
- You agree not to record any sessions without prior approval from the ICARE planning committee. Sensitive or confidential information is sometimes discussed, and we need to protect the privacy of the speaker(s) and other participant(s).
- NCNMO may take pictures and/or videos during the program. You agree that NCNMO has the right to use any images and/or videos you may appear in for organizational purposes.
- If there are any issues with your registration, etc., don't hesitate to contact CouplesRetreat@ncnmo.org.
- Please be advised that planning committee members CANNOT complete your registration for you or hold your spot. You <u>MUST</u> complete your registration on <u>YOUR OWN!</u>

REGISTRATION INFORMATION

- Registration opens on Sunday, February 16, at 5:00 p.m. EST and will remain open until we reach capacity.
- Please complete the registration portal using your **FIRST and LAST NAMES**, as they appear on your passports.
- You must complete the registration portal with accurate information, including your email addresses and phone(s). This is how we will communicate with you and share relevant program information.
- The **REQUIRED** deposit is \$500 USD.
- Participants can also make the complete payment of \$1700 (if you wish).
- The \$1700 payment covers the cost of quality speakers, program activities, a 5-star Deluxe guestroom for 4 days and 3 nights, and all-inclusive meals and coffee breaks during the program.
- **Full payment of \$1700 is due by June 1, 2025**. Until complete payment is received, neither your retreat reservation nor a hotel room reservation will be confirmed.
- Failure to pay \$1700 by 11:59 p.m. (Pacific Time) on June 1, 2025, will automatically cancel your registration.

ACCOMMODATIONS

- ICARE has secured a guestroom for you at the 5-Star <u>Plaza</u> <u>Doha, LXR Hotels & Resorts</u>, for the duration of the program.
- If you upgrade your room, you will be solely responsible for the cost.
- Check-in is on Friday, October 10, at 3:00 p.m. Qatar Time.
- Check-out is on Monday, October 13, at 12:00 p.m. Qatar Time.
- If you want to extend your stay at the Plaza Doha 3 days before or 3 days after the program, the reduced all-inclusive rate is 1000 QAR (which includes breakfast, lunch, and dinner at the hotel). This is approximately \$274.80 (the USD to QAR exchange rate is subject to change).
- You will be solely responsible for the extended stay costs upon arrival/departure from the hotel.
- You are solely responsible for any incidentals, room service, and hotel-related charges you incur during the program and your extended stay.



REFUND POLICY

- To request a refund, submit a written request by emailing couplesretreat@ncnmo.org.
- If you cancel between February 16, 2025, and June 1, 2025, 10% of the complete registration amount of \$1700 will be withheld due to contractual obligations with the hotel and incurred expenses, including, but not limited to, speakers and activities.
- If you cancel between June 2, 2025, and September 1, 2025, 20% of your registration will be withheld due to contractual obligations with the hotel and incurred expenses, including, but not limited to, speakers and activities.
- If you cancel after **September 1, 2025**, at 11:59 p.m. (Pacific Time), you will **NOT** receive a refund due to contractual obligations with the hotel and other vendors.
- If NCNMO is forced to convert the in-person to a virtual event, refunds will be processed, subject to a 3% credit card fee withheld and any incurred speaker(s) expenses.

TRAVEL & TRANSPORTATION

- QAR (Qatari riyal) is Qatar's national currency.
- All participants are responsible for their airfare (travel to and from Doha) and transportation to the Plaza Doha, LXR Hotels & Resorts (C Ring Rd. Doha, Qatar, Doha 00000 Qatar).
- <u>Doha Hamad International Airport</u> (**DOH**) is approximately 10 minutes from Plaza Doha, LXR Hotels & Resorts.
- Taxi/Uber from the airport is approximately 40-60 QAR (10-16 USD).
- Bus/Metro (Train) from the airport is approximately (4-10 USD).

VISA ENTRY REQUIREMENTS

- Due to Qatar's tourist requirements, all ICARE participants must have an unexpired <u>US</u> or <u>CANADIAN</u> **PASSPORT** valid for at least 3 months beyond the date of arrival in Qatar.
- Effective October 1, 2024, US citizens are required to obtain a visa, which will cost \$21 USD per person. The visa is valid for 90 days from the date of issuance and entitles the holder to spend up to 90 days in Qatar. The \$21 USD visa fee can be paid by credit card, debit card, or cash upon arrival at the immigration counter in Qatar or in advance using the Hayya E-visa Platform (https://portal.moi.gov.qa/qatarvisas).
- Canadian citizens are not required to pay an entry fee and can enter visa-free.
- Anyone registering for the program but failing to adhere to the passport requirement could be denied entry into Qatar.
- If you have a green card and are a US permanent resident or solely have a Nigerian passport, you are not permitted entry into Qatar without first applying for an A1 Entry visa on the Hayya portal. Once your visa is approved, you will be asked to pay the visa fee.



We look forward to seeing you in Qatar, In Shaa Allah